



REPUBLIC OF UGANDA  
MINISTRY OF HEALTH

# THE 7th ANNUAL NATIONAL HEALTHCARE QUALITY IMPROVEMENT CONFERENCE Virtually

Theme: 'Client-Centered Quality of Care to ensure  
Patient and Health Service Provider Safety Through  
Evidence-Based Practices'

2<sup>nd</sup> – 4<sup>th</sup> December 2020 Venue: MESTIL HOTEL  
(Wednesday - Friday)





## Foreword:

Uganda developed a Health Sector Development Plan (HSDP 2015/16-2019/20) whose goal was to accelerate movement towards Universal Health Coverage with essential health and related services to realize the National Health Policy II targets. The health sector has implemented the final year of the HSDP ending 30<sup>th</sup> June 2020. Achievement of Universal Health Coverage (UHC) calls for concerted efforts to improve the three related objectives including; equity in access to health services, the quality of health services is good enough to improve the health of those receiving services, and financial-risk protection through ensuring that the cost of using care does not put people at risk of financial hardship. Achieving UHC is one of the targets the Government of Uganda set when adopting the Sustainable Development Goals in 2015.

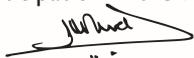
To this end, the health sector developed the National Quality Improvement Framework & Strategic Plan (2015/16-2019/20) with a goal of ensuring that all people accessing the healthcare services in Uganda attain the best possible health outcomes. This framework's lifespan also came to an end in June 2020 and a performance review has been undertaken. One of the key objectives of the QIF & SP was to promote the implementation of innovative and evidence-based models of care in Uganda. The national quality improvement conference is one special forum where researchers, practitioners, health services managers, policymakers and academia come together to take stock of what has worked and what has not worked. Through this forum, the models of care most appropriate to improve the quality of care in the Uganda context are shared and therefore facilities have a chance to use it to scale across the country.

Ministry of Health through the department for Standards Compliance Accreditation and Patient Protection (SCAPP) is mandated to coordinate the implementation of quality improvement initiatives in the sector through the implementation of the QIF & SP.

The 7<sup>th</sup> QI conference will be the 1<sup>st</sup> of its kind given that it will be mainly virtual with 1500 participants expected to be hosted. It is expected that 1430(95.4%) participants will attend virtually through zoom, YouTube and Facebook while only about 70(4.6%) participants will attend physically. This innovation has been put in place to ensure that we continue to consolidate the gains made in sharing the QI knowledge generated in the sector ensuring strict adherence to the COVID 19 control and prevention measures.

This National QI Conference is therefore timely and has been planned to provide a forum for peer learning through showcasing QI work from across the country, coupled with expert presentations on QI work from national and international experts. The conference of December 2020 brings together delegates from all levels of the health sector including, development & implementing partners, health care service providers and health consumer organizations under the theme **'Client-Centered Quality of Care to ensure Patient and Health Service Provider Safety Through Evidence-Based Practices'**.

I thank all stakeholders for supporting this conference. In a special way, I would like to thank PEPFAR, USAID, CDC, and JICA for supporting the Ministry of Health to make this conference a reality. We are looking forward to your active participation in the 7th National Quality Improvement Conference.



Dr. Henry G. Mwebesa

**Director General Health Services**



## Conference Objectives:

The objectives of the conference are to:

- Share experiences, challenges, opportunities and tested solutions in implementation of QI in health care in Uganda and beyond;
- Provide an opportunity for peer learning on Quality Improvement among health workers and other stakeholders; and
- Mobilise support, resources and attention from leaders and financing actors towards improvement of the quality of care.

## Virtual Conference ZOOM Program

Each hall has its own ZOOM ID and their will be live streams on the Ministry of Health (Uganda) Facebook and YouTube Accounts as well.

### Note:

- Poster presenters will be presenting remotely, therefore keep note of the ZOOM ID for every hall and the Time slots for your presentations.
- For Oral or Keynote speakers who may fail to attend physically, note the hall and the ZOOM ID so that you join on time.
- Remote Poster presenters and/or Oral presenters will be invited to the ZOOM panel to respond to the questions arising from the audience (Refer to the conference program).
- Remote participants will use the following ZOOM IDs to participate.



## WEBINAR DETAILS

### Bunyonyi Main Hall

ID: 964 1236 0511

Password: 353728

### Kafu Hall

ID: 999 7149 7524

Password: 134326

### Aswa Hall

ID: 962 7624 8807

Password: 302819



## KEYNOTE SPEAKERS:

### DAY 1: Dr. Carlos Javier Cuéllar



Dr. Carlos Javier Cuéllar recently joined University Research Co., LLC (URC) in May 2020 as the Executive Vice President for Technical Programs. Dr. Cuéllar started his career with the Ministry of Health of Bolivia as an epidemiologist with the National Center for Tropical Disease Control, and later as a rural district medical officer. He is co-founder and former executive director of PROSALUD — the single largest and fully sustainable primary health care NGO network in Bolivia — providing high-quality and affordable health care to low- and middle-income families.

Most recently, Dr. Cuellar served on Bolivia's COVID-19 Advisory Board to provide guidance and direction on necessary public health and economic steps to be taken to get COVID-19 under control. Prior to joining URC, Dr. Cuéllar was with Abt Associates as vice president and senior fellow. At Abt he served in Jordan as chief of party for the Primary Health Care Initiatives, the Health Systems Strengthening, and the Communication, Advocacy and Policy projects. He was also chief of party for the Maternal & Child Centers of Excellence Project in the Dominican Republic, which was credited with reducing maternal deaths by 49.2 percent in 10 target hospitals between 2010 and 2011 and sustained thereafter. He later served as portfolio manager of the Clinical HIV/AIDS Services Strengthening Project in Mozambique.

Dr. Cuéllar received his MD from the Catholic University of Córdoba, Argentina, an MPH and a Diploma in Tropical Medicine from the Institute of Tropical Medicine, Antwerp, and a Diploma in Management from NUR University of Bolivia.



## DAY 2: Prof Rhoda Wanyenze



Dr. Rhoda Wanyenze, MBChB, MPH, PhD, is Dean of the School of Public Health and a Professor in the Department of Disease Control and Environmental Health at Makerere University (MakSPH), with expertise in infectious diseases, sexual and reproductive health and rights. Rhoda has 25 years' experience in health service delivery including clinical experience, research, teaching, program management, and policy development. Over the past eight years, she has served on Boards of six organizations in Uganda.

### DAY 3: Prof. Handa Yujiro



Professor Handa is a specialist in the field of Hospital Management. Handa's initial training was in Dental Surgery but later shifted to Oral-Maxillofacial Surgery which he practised in Japan and Germany. After 12 years of clinical practice, Prof Handa started to work with operation theatre management in 1986 and later hospital management particularly on the 5S-KAIZEN-TQM framework. As an Advisor to JICA, he was stationed in Tokyo, Colombo, Nairobi and visited many countries in South Asia, Middle East and on the African continent working together with hospital managers and Ministry officials to uplift quality, safety and efficiency of hospital services through infrastructure and workplace improvement.



Time	Activity		Responsible Person
	<b>DAY I: WEDNESDAY DECEMBER 02, 2020</b>		
<b>Session Room</b>	<b>BUNYONYI HALL</b>		
08:30 – 09:00 am		Arrival and Registration	Secretariat
	<b>OFFICIAL OPENING</b>		Dr. Henry Mwebesa (DGHS)
09:00 - 09:05 am	Objectives of the conference (5 min)		Dr. Joseph Okware (DHS-G&R)
09:05 - 09:50 am	KEYNOTE: Keeping the safety of healthcare providers to ensure quality health service delivery amidst COVID19 pandemic (45 min)		Dr. Carlos Javier Cuéllar (URC)
09:50 – 10:00 am	USAID Mission Director remarks (10 min)		Heather Smith-Taylor, (USAID/OHH)
10:00 - 10:10 am	Remarks by the Permanent Secretary and Invitation of the Guest of Honor (10 min)		Permanent Secretary
10:10 – 10:40 am	Remarks by the Hon Minister of health (30 min) Launch of the <b>Revised Health Facility Quality of Care Assessment Tool</b>		Guest of Honor Hon. Minister of Health
10:40 - 11:15 am	Tea Break		
<b>Session Room</b>	<b>BUNYONYI HALL</b>	<b>ASWA HALL</b>	<b>KAFU HALL</b>
Theme	Service Delivery	Service Delivery, Human Resources for Health & Health Financing	Health Information Management and Health Infrastructure
Chairperson:	Martin Sendyona	Evelyn Akello	Waniaye JB

11:15 -11:30 am	Engaging Village Health Team (VHTs) to improve accessibility and uptake of contraceptives in Labongo-Layamo Sub County, Kitgum District, Northern Uganda.  <b>Presenter;</b> Aloyotoo Comfort	Reducing Health worker unauthorized absenteeism using the staff attendance monitoring tool, Luwero District, 2020.  <b>Presenter;</b> Mukasa Wilson	Using Continuous quality improvement approaches to improve TB patient treatment success rate (TSR): Experience from Mbale RR Hospital  <b>Presenter;</b> Namuyodi Damalie Waiswa
11:30 -11:45 am	Reduced neonatal mortality due to the use of Continuous Positive Airway Pressure (CPAP) in Respiratory Distress Syndrome (RDS). Experience of St. John XXIII Hospital Aber in Oyam District.  <b>Presenter;</b> Adong Caroline Cephass	Training Nurses and Midwives how to use Nursing Care Plans to Promote Quality Care while maximizing their Productivity at Uganda Martyr's Hospital  <b>Presenter;</b> Kezimbira Simon Peter	How quality data management improves accountability for maternal and perinatal deaths: A case study of a National Referral Hospital in Uganda  <b>Presenter;</b> Brenda Kharono
11:45 -12:00 pm	Assisted Partner Notification (APN) contact elicitation ratios and yield: Two selected facilities in Mukono District  <b>Presenter;</b> Nakiyega Lucia	Expenditure reduction on alcohol based hand sanitizer at Kabale RRH during Covid-19 pandemic.  <b>Presenter;</b> Kyatuka Sam	Reducing HTS data discrepancies using a digital tally sheet in Acholi region  <b>Presenter;</b> Joshua Senfuka
12:00 - 12:15 pm	Village Health Teams improving group antenatal care attendance and outcomes in Kole District  <b>Presenter;</b> Otucu Bonny	Formulating poverty reduction strategies to help HIV clients suppress their viral load at Dr. Ambrosolo Hospital, Kalongo, Agago District  <b>Presenter;</b> Jimmy Komalceh	Timely identification of HIV positives and Linkage to care through index client testing, a data usage experience at TASO Masaka Clinic 2019.  <b>Presenter;</b> Navvuga Christine



12:15 - 12:30 pm	Engaging DREAMS GIRLS(Adolescent Girls and Young Women-AGYW) as a platform to implement the mother care groups concept to reach children 0-23 months with community level interventions  <b>Presenter;</b> Awidi Janeth	Using telehealth to monitor postoperative Voluntary Medical Male Circumcision (VMMC) in Lango sub-region  <b>Presenter;</b> Joseph Sseb-wana	Improving 1st Antenatal Care timing in Eremi Health Center III, Moyo District.  <b>Presenter;</b> Adrawa Michael
12:15 - 12:30 pm	Scaling up implementation of differentiated service delivery models (DSDM) for HIV care and treatment: The journey of the Infectious Diseases Institute (IDI) in the Kampala region  <b>Presenter;</b> Simwogerere Allan	Use of Quality Improvement approach to reduce cost of waste management at Kabale RRH.  <b>Presenter;</b> Musimenta Johnson	A combination of approaches to improve specialized laboratory testing  <b>Presenter;</b> Florence Elaine Namukasa Kigabane
12:30 - 01:00 pm	<b>Discussions</b>		
01:00 - 02:00 pm	LUNCH BREAK		
02:00 - 02:45 pm	Poster Presentations		
02:45 – 03:15 pm	Discussions		

## DAY TWO: THURSDAY, 3<sup>rd</sup> DECEMBER 2020

Time	Activity		Responsible Person
8:30-9:00am	Arrival and Registration		Secretariat
<b>Plenary session</b>	<b>Chairperson: Dr Charles Olaro (DHS)</b> <b>BUNYONYI HALL</b>		
9:00 – 9:30am	Progress on the implementation of the National QI Initiative to improve HIV clinical care cascade among HIV exposed infants, children and adolescents		Dr Herbert Kadama
9:30 – 10:15am	What we can do now to strengthen foundations for safety culture of hospitals		Prof. Handa Yujiro
10:15-10:45am	<b>TEA BREAK</b>		
	<b>BREAKOUT SESSIONS</b>		
<b>Session Room</b>	<b>BUNYONYI HALL</b>	<b>ASWA HALL</b>	<b>KAFU HALL</b>
Theme	Patient safety and Special groups	Service Delivery	Skills Sharing Programme
Chairperson	Julius Sendiwala	Juliana Nabwire	Evelyn Akello



10:45-11:00 am	Enhancing mental health using telecounselling services in a high capacity covid 19 centre:A case study of Gulu Regional Referral Hospital <b>Presenter;</b> Nseko Arthur William	A Community approach to increase uptake of Tuberculosis Preventive Therapy among children under five years in an urban setting <b>Presenter;</b> Nassozi Sylvia	1. Skills sharing Project-Lessons learnt from Uganda implementation, By Clemens Steinbock, New York State Department of Health 2. Improving quality of HIV care through Education for Interprofessional HIV Service Delivery (EIPHIV) in Uganda by Shayanne Martin, University of California San Francisco. 3: HIV stigma reduction QI network-Lessons from Southeast Asia, by Dr Bruce Agins
11:00-11:15 am	Introduction and promotion of incident reporting culture among staffs at Kabale Regional Referral Hospital <b>Presenter;</b> Tumuhimbise Miracle	Use of client stratification approach to improve viral load uptake in Omoro District <b>Presenter;</b> Adong Jennifer Oryema	
11:15 - 11:30 am	Prevention of surgical site infection among mothers before, durring and after ceaserian section in Obstetric and gynaecological Ward at Fortportal Regional Referral Hospital. <b>Presenter;</b> Gladys Acayo	Increasing the proportion of HIV positive clients enrolled on Community Differentiated Service Delivery Models at Mubende Regional Referral Hospital <b>Presenter;</b> Louis Ssemigadde	

11:30 - 11:45 am	Reduction of hospital acquired infections through CQI approach by proper disinfection and sterilization, Kabale RRH  <b>Presenter;</b> Onono Simphorosa	Improving case identification using Enhanced peer outreach approach among Key populations; RHITES-N, Lango experience  <b>Presenter;</b> Samuel Engulu
11:45 - 12:00 pm	Continuity of care among people living with HIV during Covid-19 lockdown at Kabale RRH  <b>Presenter;</b> Peter Ngambenawe	Improving accessibility of PMTCT services through community PMTCT Program – a case study of TASO Gulu.  <b>Presenter;</b> Bwijuki Zamu
12:00 - 12:15 pm	Sustaining a functional Regional Quality Improvement Structure, lessons from East Central Uganda  <b>Presenter;</b> Muwonge Arnold Kizito	Improving Maternal Newborn, Child Health and Nutrition service delivery in Lango sub region using Quality Improvement Approach: Results from thirty collaborating health facilities  <b>Presenter;</b> Emmanuel Okallany Odeke



12:15 - 12:30 pm	Improving livelihood of pregnant women and children under 5 years of age in Kyere sub-county. Documented experience of Kyere HC III, Serere District <b>Presenter;</b> Awany Bosco	Using MPDSR data to promote mutual accountability for maternal and newborn outcomes and CEMONC functionality. A case of Mbale Regional Referral Hospital in Eastern Uganda <b>Presenter;</b> Damasco Wamboya	
12:30-01:00 pm	<b>Discussions</b>		
01:00 - 02:00 pm	LUNCH BREAK		
02:00 - 02:45 pm	<b>Poster Presentations</b>		
02:45-03:15 pm	<b>Discussions</b>		



<b>DAY THREE: FRIDAY 4<sup>th</sup> DECEMBER 2020</b>			
Time	Activity	Responsible Person	
08:30-9:00am	Arrival and Registration	Secretariat	
<b>Plenary session</b>	<b>Chairperson: Dr Aggrey Batesaki</b> <b>BUNYONYI HALL</b>		
9:00-9:30am	Progress made on the Health Facility Quality of Care Assessment Programme (HFQAP) and the way forward	Martin Sendyona	
9:30-10:15am	KEYNOTE: To what extent has the health care systems provided the environment for provision of client centered care in Uganda	Professor Rhoda Wanyenze	
10:15 -10:30 am	TEA BREAK		
<b>BREAKOUT SESSIONS</b>			
<b>Session Room</b>	<b>BUNYONYI HALL</b>	<b>ASWA HALL</b>	<b>KAFU HALL</b>
Theme	Governance and Special Groups	Improved Service Delivery Models, Medicines and Health Supplies	Service Delivery & Infrastructure
Chairperson	Kilunda Ibrahim	Muhwezi Augustine	Bogere Daniel



10:30 - 10:45 am	<p>Assessing Maternal and Perinatal Death Surveillance and Response in Luwero District, 2019/20.</p> <p><b>Presenter;</b> Nalukenge Margaret</p>	<p>Building Systems to improve Tuberculosis Preventive Therapy (TPT) implementation: Lessons from East-Central Uganda.</p> <p><b>Presenter;</b> Peter Niwagaba</p>	<p>Utilizing CDDPs to improve EPI services</p> <p><b>Presenter;</b> Alphonse Musinga</p>
10:45 - 11:00 am	<p>Improving the national TB treatment outcomes using the continuous quality improvement approach</p> <p><b>Presenter;</b> Kenneth Mutesasira</p>	<p>Daily duty allocation to reduce the proportion of admitted neonates who miss prescribed IV treatment at Nkozi Hospital</p> <p><b>Presenter;</b> Namyalo Josephine</p>	<p>Antiretroviral regimen optimization improves viral suppression among Human Immunodeficiency Virus infected children and adolescents in TASO Gulu</p> <p><b>Presenter;</b> Nyeko Kenneth</p>
11:00 - 11:15 am	<p>Engagement of the Private Health Sector in TB Prevention, Care and Treatment Through a Quality Improvement Collaborative Approach – Results sharing from Uganda</p> <p><b>Presenter;</b> Matilda Kweyamba</p>	<p>Proficient testing and Inter-laboratory comparisons among laboratories testing for TB using microscope in Mukono, Uganda</p> <p><b>Presenter;</b> Brian Odaga</p>	<p>Strengthening peripheral laboratories' capacity to effectively and efficiently respond to covid-19 pandemic through onsite mentorships; a case study of Tororo District</p> <p><b>Presenter;</b> Magadha Richard</p>

11:15 -11:30 am	Improving Retention in Care of Lost Antiretroviral Therapy (ART) Clients through accelerated Community drug refills during COVID-19 Pandemic;The Experience of TASO-Jinja Center of Excellence  <b>Presenter;</b> Peter Mikago	Improving postnatal care attendance among mothers in a rural health facility, Olujobo HC III Madi Okollo district  <b>Presenter;</b> Grace Latigi	Utilization of predictive Algorithms based on Continual Quality Improvement (CQI) as an alternative to external assessments for COVID-19 Testing Preparedness evaluation in 120 medical laboratories in Uganda  <b>Presenter;</b> Mulindwa Muhammad
11:30-11:45 am	Improving access, availability and acceptability to Tuberculosis Preventive Therapy (TPT) among PLHIV through the Differentiated Service Delivery Models; TASO JINJA Center of Excellence Experience.  <b>Presenter;</b> Peter Mikago	Focusing on documentation in the TB preventive therapy register to improve completion rates at Nkozi Hospital  <b>Presenter;</b> Barugahara Godfrey	Functionalization of Health Center II as treatment units improves access to TB services and retention in care: Lessons from the five districts of Southern Karamoja.  <b>Presenter;</b> Simone Cadorin
11:45-12:00 pm	Utilizing community structures to improve first anc attendance at St. Francis Mbirizi  <b>Presenter;</b> Kizito Alex	Using incidence reports to manage risk of staff infection in CTU at Kabale RRH  <b>Presenter;</b> Bako Lilian	Improving Healthworker-patient communication  <b>Presenter;</b> Justine Nalwadda
12:00 -12:30 pm	<b>Discussions</b>		
12:30 - 01:30 pm	<b>Lunch Break</b>		



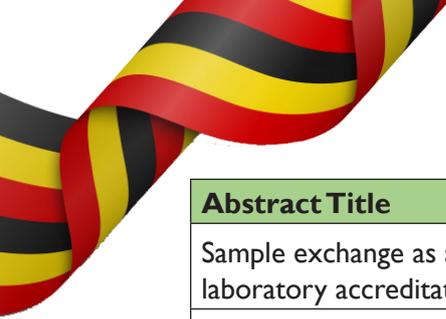
## PLENARY SESSION IN BUNYONYI HALL

Chairperson: Dr. Joseph Okware

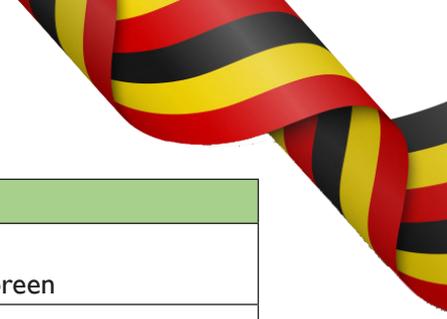
<b>01:30 - 02:30 pm</b>	<b>Panel Discussion</b>  'Client-Centred Quality of Care to ensure Patient and Health Service Provider Safety Through Evidence-Based Practices'	<b>Panel Discussants;</b>  The influence of RBF mechanism on enhancing client centered quality of care in Uganda- Dr Sarah Byakika (10 min)  Strengthening and maintaining the gains made in QI initiatives amidst the COVID19 Pandemic-Dr. Dithan Kiragga (10 min)  Attitude change for the health providers in improving service delivery-Professor Francis Omaswa (10 min)  What it takes to provide quality Support Supervision in the health care service delivery system-Dr Margaret Ssentumbwe (10 min)  The role of leadership in ensuring quality service delivery- Professor Freddie Ssengooba(10 min)  Improving quality of care for the MNH services using the QI approaches in Uganda-UNICEF (10 min)
<b>02:30-02:50 pm</b>	<b>Remarks</b>	<b>Director CDC</b>
<b>02:50 - 03:10 pm</b>	<b>Closing Remarks</b>	<b>Hon Minister of Health</b>

## POSTER PRESENTATIONS:

Abstract Title	Author
<b>DAY 1: 2<sup>nd</sup> December 2020</b>	
Bunyonyi Hall Session Chair; Julius Sendiwala	
<b>Governance</b>	
Role of leadership and governance for quality RMNCAH services at district, facility and community levels	Immaculate Mandera
Factors associated with uptake of human papilloma virus vaccine among girls aged 10-15 years in Kibaale District, Uganda	Cinderella Muhangi Ngonzi
Strengthening Women and Community Led Accountability for improved service delivery in Northern Uganda (SWoCA).	Ezra Anyala
<b>Human Resources for Health</b>	
Reduced birth complications by correct and consistent use of partographs at Ayipe HC III, Maracha District	Francis Ojok
Reducing early neonatal deaths due to birth asphyxia at Goli HCIV, Nebbi District.	Samuel Otoober
Barriers to enrollment of midwives to the elearning program in Uganda from 2012 to 2015	Andrew Wabwire
Aswa Hall Session Chair; Lawino Anna	
<b>Medicines and Health Supplies</b>	
Improving facility supply chain data reporting rates through real time anti-retroviral stock status system in Kampala Region, Uganda.	Kiberu Andrew
Ensuring availability and accessibility to medicines and health supplies through district led collaborative efforts: A case of RHITES-E collaborative with key districts to improve systems	Rajab Musitwa
<b>Health infrastructure</b>	



<b>Abstract Title</b>	<b>Author</b>
Sample exchange as an alternative to external quality assessment in laboratory accreditation of serological tests	Emunyu Jude
Using multiple innovative strategies to improve CD4 among ART non-suppressed clients at Lyantonde Muslim Health Center.	Muramuzi Lonard
Kafu Hall Session Chair; Belinda Tumushabe	
<b>Health Information Management</b>	
How reporting on nutrition indicators improved from 26% to 58% in the HMIS 105; Mbale district experience 2020.	Nambala Esther Kasadha
Focusing on data collection to improve accountability of health outcomes district engagement improves weekly surveillance reporting in Kamuli District	Lwegaba John
Understanding end-user needs requirements for handheld device platforms: A case for GoHealthy mobile application	Golooba Ronald Emmanuel
<b>Special groups</b>	
Improving rapid HIV test among HIV exposed infant below 18 months at TASO (The Aids Support Organization) Gulu.	Bwijuki Zamu
To increase the percentage of active clients retained in care for a period of 12 month from 33% May 2019 to 90% by April 2020	Kwefuga Stephen
<b>DAY 2: 3<sup>rd</sup> December 2020</b>	
Bunyonyi Hall Session Chair; Connie Ninsiima Josephine	
<b>Improved Service Delivery Models</b>	
Improving TB Treatment Success Rate and Cure Rate in northern Uganda: evidence of active cohort monitoring	Kabaale Geoffrey



Abstract Title	Author
Improving tuberculosis treatment success rate among HIV infected patients in northern Uganda. Lessons from TASO Gulu	Alupo Doreen
Use of ICF stamps to improve TB screening and case notification in two selected pilot facilities in southern Karamoja. An innovation by Doctors With Africa CUAMM.	Korobe Fontiano
Improving IPT initiation among children and adolescents (0 – 19 years) during covid-19, a case study at Namutumba HC III, Namutumba District.	Mwesigwa Ronald
The role of village health teams in management of health emergency crises: A case of Nama Wellness Community Centre	Kawooya Patrick
Covid-19 pandemic providing opportunities to improve nutrition outcomes: How RHITES-E has used the family care group model to promote healthy feeding among vulnerable populations.	Rebecca Mirembe
<b>Aswa Hall</b> <b>Session Chair; Jennifer Bakyawa</b>	
Increased attendance of postnatal care at 6 days in Central and Western Uganda, - A case of 6 CHAI supported district.	Margaret Nalwabwe
Increasing clients enrolment on Community Client Led ART Drug Delivery (CCLAD) model, a strategy to minimize contact time at the health facility in the covid-19 era: A case study of Katakwi General Hospital	Okiror Micheal
Improving uptake of the 4th antenatal care visit at a Besia HC III, Moyo District	Stella Ayikoru
Routine screening for pregnancy and same day linkage to antenatal care service points improves first trimester antenatal care visit among pregnant women; a case of Apeitolim HCII in Napak District, Karamoja.	Emina Godfrey
Increasing the percentage of virally non- suppressed clients eligible for at least three consecutive IAC sessions : The Experience of Namwendwa HC IV	Musene Harriet
Strengthening linkages with community health workers improves treatment outcomes for malnourished children in Outpatient Therapeutic Care (OTC): A case of Minakulu HCII, Oyam District	Nambuya Esther



<b>Abstract Title</b>	<b>Author</b>
Kafu Hall Session Chair; Wilfred Soyekwo	
Improving postnatal care among mothers at Ttikalu Health Centre III through quality improvement approaches	Amulen Doreen
Village health teams in the Challenge Initiative Project sites quadruple family planning clients in just one year	Beatrice Bainomugisha
Violence against young people (13-24years) and its associated factors during the covid-19 pandemic in Wakiso district, Uganda	Christopher Baleke
Using finding from a root cause analysis of missed appointment to improve patient retention at kinoni hciii art clinic: application of evidence-based procedures for quality improvement at Kinoni Health Center III	Moses Kabaalu
<b>Patient Safety</b>	
Hand hygiene compliance by the healthcare workers to minimise the spread of covid-19 in Gulu Regional Referral Hospital	Mutebi Ronald
Covid-19 management in Uganda: A case study of Entebbe Regional Referral Hospital	Muwanga Moses

